

CRYSTAL CONFIDENCE 2.0

NO MONEY DOWN | 90-DAY DEPOSIT WINDOW
LIMITED TIME ONLY

Enhanced peace of mind booking policies

OCEAN | RIVER | YACHT | EXPEDITION
2020 - 2023



CRYSTAL®

BOOK NOW & DEPOSIT LATER

- ♦ ZERO MONEY DOWN NEW 90-DAY OPTION WINDOW
- ♦ REDUCED DEPOSITS
- ♦ CLOSER-IN FINAL PAYMENTS
- ♦ RELAXED CANCELLATION TERMS

The World's Most Awarded Luxury Cruise Line invites guests to dream big and plan for their future travels with total confidence, excitement and reduced pressure of commitment. Newly expanded to include voyages through 2023 across all Crystal Experiences — Ocean, River, Yacht and Expedition — is our **Crystal Confidence 2.0** for all new bookings, and you'll have 90 days before deposit is due. Effective immediately, this new limited-time offer launches in conjunction with enhancements to our other Peace of Mind booking policies — from reduced deposits and extended final payments to relaxed cancellation schedules and extended Early Full Payment Savings — granting travelers who are eager to return to their global discoveries with broader choices and flexibility to alter plans if necessary.

Book your dream cruise by **September 2, 2020** to take advantage of 2-for-1 Book Now Fares and prepare to enjoy the spacious luxury and all-inclusive value of Crystal... Where Luxury is Personal™.

The All-Inclusive CRYSTAL EXPERIENCE®

INCLUDES

- ♦ **2-FOR-1 FARES** including **BOOK NOW SAVINGS**
- ♦ OPEN BARS & LOUNGES with complimentary fine wines, champagnes, spirits & specialty coffees
- ♦ MICHELIN-INSPIRED CUISINE in up to 11 dining venues plus 24-hour in-suite dining
- ♦ SPECIALTY DINING aboard all ships, including Umi Uma® by Chef Nobu on Ocean & Expedition
- ♦ ENRICHMENT PROGRAMS
- ♦ NIGHTLY ENTERTAINMENT
- ♦ COMPLIMENTARY, UNLIMITED WI-FI
- ♦ PRE-PAID GRATUITIES

BOOK BY SEPTEMBER 2, 2020



OCEAN



RIVER



YACHT



EXPEDITION

BOOKING POLICIES FOR YOUR PEACE OF MIND

OCEAN | RIVER | YACHT | EXPEDITION

Our Peace of Mind booking policies have been expanded and enhanced to provide you with greater confidence, choices and flexibility when making your future travel plans.

NEW! NO MONEY DOWN 90-DAY RESERVATION

Book the Crystal Experience of your choice — Ocean, River, Yacht or Expedition — on voyages from 2020 through 2023 and enjoy a 90-day window to place your deposit. Limited-time offer, effective immediately.

UPDATED! CRYSTAL CONFIDENCE (2020)

In addition to relaxed cancellation terms, final payment is now relaxed to 30 days prior to departure (previously 60 days prior) for all 2020 Ocean, River and Yacht voyages.

NEW! CRYSTAL CONFIDENCE 2.0 (JAN-APR 2021)

Now extended through April 2021, Crystal Confidence 2.0 offers both relaxed cancellation terms and a final payment of 60 days prior to departure (previously 120 days prior) for all new bookings.

CRYSTAL CONFIDENCE 2.0 SCHEDULES

REDUCED DEPOSIT & FINAL PAYMENT

Days Shown are Before First Service

BRAND EXPERIENCE	2020 OCEAN	2020 RIVER & YACHT	2021 (JAN-APR) OCEAN, RIVER & YACHT
Reduced Deposit	\$100	\$500	15%
Final Payment	30 days	30 days	60 days

CANCELLATION SCHEDULE

Days Shown are Before First Service

CANCELLATION POLICY	2020 OCEAN	2020 RIVER & YACHT	2021 (JAN-APR) OCEAN, RIVER & YACHT
Admin Fee	\$100	\$500	Waived
60-31 days	Admin fee only	Admin fee only	25% penalty
30-8 days	100% FCC	100% FCC	50% penalty
7 days or less	100% penalty	100% penalty	100% penalty

UPDATED! CRYSTAL'S EASY BOOK

A no-risk reduced deposit of 15% (normally 25%) is now due 90 days from booking. Available on all Crystal Experiences in 2021, 2022 and 2023, Easy Book grants a 100% refund if you need to cancel prior to standard cancellation schedules as admin fees are also waived.

UPDATED! ADVANCED PURCHASE SAVINGS

New bookings for select 2021 voyages on Crystal River Cruises™ only will now also enjoy a 90-day option window for non-refundable payment in full.

UPDATED! EARLY FULL PAYMENT SAVINGS

Available on all 2021 voyages across all Crystal Experiences, Early Full Payment Savings of 2.5% is now extended to 180 days prior to departure (previously 270 days).

CRYSTAL VOYAGE ASSURANCE

Provides guests with enhanced travel protection in the event that unforeseen travel restrictions require significant changes to set itineraries. Valid on new and existing bookings from November 2020–April 2021 aboard *Crystal Symphony*® and select departures from October 2020–April 2021 aboard *Crystal Serenity*®.

CRYSTAL CLEAN+® 2.0

As we look forward to welcoming you back aboard our Ocean ships, Crystal Clean+ builds on the attention to detail for which Crystal is known with enhanced measures to our already stringent protocols to help safeguard the well-being of our guests and crew. Visit crystalcruises.com/crystal-clean for details.



Standard cancellation penalties will apply to insurance and Personal Select Air. Pre- and post-cruise packages will mirror the updated temporary cancellation penalties. Port charges, taxes, and fees paid will be refunded to the original form of payment. Future Cruise Credit may be applied to new bookings or existing bookings that have not been paid in full. Future Cruise Credit may not be used for initial deposit or split over multiple bookings and there is no refund value. Future Cruise Credit must be applied by 12/31/2020 to a booking departing by the end of 2023. Future Cruise Credit may be applied to guests' profile within 30 days. New deposit, final payment and Crystal cancellation policies do not apply to guests under charters and contracted groups. Please contact your charter or group agent for more details. Crystal Voyage Assurance is valid on existing and new bookings on select voyages aboard *Crystal Serenity* from October 2020 through April 2021 and *Crystal Symphony* voyages departing November 2020 through April 2021. Crystal Voyage Assurance provides a 100% refund of cruise fare and port charges when guest cancels within 7 days of receiving itinerary change notification from Crystal. Easy Book is valid for all new 2021, 2022 and 2023 bookings on all Crystal experiences — Ocean, River, Yacht and Expedition. Program offers a limited-time reduced deposit of 15% and waives the standard per person administration fee for a full deposit refund when booking is cancelled prior to published cancellation/final payment schedules. These temporary policies may change occasionally as conditions and events evolve. SA200365_C